

BACK TO WORK LETTER TO OUR PATIENTS DURING COVID-19:



BLUE TURTLE DENTAL

2290 Birch St Ste A
Palo Alto, CA 94306

June 1, 2020

Dear Beloved Patients:

We want to thank you all for being so supportive and patient during this difficult time. We are all happy to be back to helping our patients again.

Your safety and health are paramount to us! Therefore, we have taken extra measures over the past month in order to be compliant with all the updated COVID-19 regulations established by the ADA - American Dental Association, CDC - Centers for Disease Control and Prevention and OSHA - Occupational Safety and Health Administration.

As you know, at Blue Turtle Dental, we hold ourselves to the highest standard of care and universal precautions. This level of expectation is reflected even more so during this trying time, as we have implemented additional steps to create a safer environment while minimizing risks for everyone. You will notice the following changes:

- A COVID-19 screening questionnaire will be emailed to you, which must be completed in full prior to your dental appointment.
- We ask that all patients wait in the car upon arrival. Please call our main number at **650-503-6777** or text message **650-503-5616**, then you will be asked a few questions before coming into the office
- Everyone including patients, staff, doctors' temperatures will be taken using a touchless thermometer on a daily basis upon entering the office
- You will be asked to use hand sanitizer or wash your hands with soap and water upon entering
- You will be asked to bring and wear a mask upon entering
- Only the patients will be allowed in the office (with exception for minors and elderly, one additional adult may be present)
- Air purifiers and EOS - External Oral Suction devices will be present in office and operatories
- We will frequently disinfect common areas and high touch surfaces with EPA certified anti-viral products
- All staff will be equipped with full PPE which includes full coverage gowns, level 3 masks, and face shields.

As always, if you have any questions or concerns, please feel free to contact us. We are here to support you and your family.

Warmest Regards,

Blue Turtle Dental Team

(650) 503-6777



2290 Birch St Ste A
Palo Alto, CA 94306

info@blueturtdental.com
www.blueturtdental.com

